



Car Seat Recalls/Defects & Safety Notices - Revised 3/31/2021

Ensure you are looking at the most recent list! Scan the code (left) using a smartphone QR app.

This printed list includes child restraints manufactured after 1/1/2010, with the most recent addition(s) shaded gray. Information is subject to change, so always verify with manufacturer. Find this list and an archive list of older CR recalls at www.saferideneews.com. This recall list format was originally developed by the WA State Safety Restraint Coalition and is currently maintained by Safe Ride News Publications.

4moms

888-614-6667

4moms.com

Infant Seat

Self-installing Car Seat made 7/1/16-10/31/16. **Problem:** Hooks locking carrier to base may stick or fail to attach. Until replaced, double check proper locking into base by pulling up on carrier handle; or install carrier without base. **Call 888-614-6667 or visit 4moms.com/recalls**

Aidia, Inc.

(No Recalls)

866-328-8661

aidiaproducts.com

Angel Guard

(No Recalls)

800-815-6330

angel-guard.com

Aprica

(No Recalls)

888-927-7422

aprica.com

Aria Child

(See Goodbaby)

888-569-7288

Baby Jogger, LLC

800-241-1848

babyjogger.com

Infant Seats

- **City GO Infant Seat** Models BJ64510, BJ64529;
- **City GO Infant Car Seat Base** Models BJ80400, BJ61500;
- **City Mini Car Seat Stroller System** Model BJ72510;
- **Vue Lite Car Seat Stroller System** BJ70411, BJ70424, BJ70431

Made 11/3/14 - 4/30/15.

Problem: Incorrect/missing information on labels/instruction book may decrease correct use of seat increasing risk of injury. **Call:** 800-241-1848.

Baby Trend

800-328-7363

babytrend.com

Combination Seat

3-in-One Hybrid LX model FB48417 made 7/14/16 sold only at Wal-Mart & model FB58181 made 7/23/16 sold only at Military Exchanges. **Problem:** In a crash, center adjuster may detach in harnessed mode if child weighs more than 40 pounds. To determine if your seat requires free replacement **Call:** 800-328-7363

3-in-One TrendZ Fastback Models

FB60070, FB60408 made 10/11- /13.

Problem: Buckle may become difficult to unlatch or become stuck in latched position. **Call:** 800-328-7363 for new buckle. Effectiveness of buckle to restrain child is NOT affected.

Bergeron

(No Recalls)

800-371-2778

adaptivemall.com

Britax

888-427-4829

www.britaxusa.com

Infant Seats

BOB B-Safe 35 Models E9LT34A, E9LT34C, E9LT35X, EXLT34A. All made 11/1/15-5/31/17. **Problem:** Center tab on chest clip can break presenting choking hazard to infant. **Call:** 833-474-7016.

B-Safe Travel System Models

beginning "S91: 4900, 5400, 5200

- S921900
- S01635200

Made 10/1/14 - 7/1/15. **Problem:** Car seat carry handle may crack or fracture while carrying it, causing risk of injury to child. Do not carry by handle until fixed. Recall does not affect seat when used in vehicle or on stroller. **Call:** 800-683-2045.

B-Safe 35

Problem #1 of 2: Models

- Beginning E1A: 183F, 185M, 185P, 186R, 203F, 205M, 205P, 206X, 206Z, 207E
- Beginning E9LU: 65V, 66X, 66Z, 67D, 67E. EXA185M
- Beginning S020: 63600, 63700.
- Beginning S03803: 400, 500, 700, 800, 900
- Beginning S04: 144400, 144500, 144600, 145000, 402800, 884200, 884300, 975600, 978900
- Beginning S0: 5260200, 6020300, 6020400, 6020500, 6020600, 6020700, 6020800, 6020900, 6147100
- S921800

Center tab on chest clip can break presenting choking hazard to infant. **Call:** 833-474-7016.

Problem #2 of 2: Models

- EXLU65M and those
- Beginning E9L: U65M, U65P, U63F, U66R, S63F.

Made 10/1/14 - 7/1/15. Car seat carry handle may crack/fracture

while carrying it, causing risk of injury to child. Do not carry by handle until fixed. Recall does not affect seat when used in vehicle or on stroller. **Call:** 800-683-2045.

B-Safe 35 Elite

Problem #1 of 2: Models

- Beginning E1A2: 15T, 15U, 16P, 21Q, 25C, 25U, 26L
- Beginning E9L: S5, 1Q, 6C, 6L, 7F, 7G, 7H
- EXA216L
- Beginning S0: 1298600, 2063800, 2063900, 2064000, 4281200, 4281300, 4628500, 6018800, 6020000, 6020200
- S923700

All made 11/1/15-5/31/17. Center tab on chest clip can break presenting choking hazard to infant. **Call:** 833-474-7016

Problem #2 of 2: Models beginning E9L: 55T, 56P, 55U, 66C, 65U. Made 10/1/14 - 7/1/15. Car seat carry handle may crack/fracture while carrying it, causing risk of injury to child. Do not carry by handle until fixed. Recall does not affect seat when used in vehicle or on stroller. **Call:** 800-683-2045.

Chaperone Problem #1: Models beginning "E9L692" J, K, L, & M made 9/1/10 - 4/30/11. Harness adjuster may detach from the shell. Should it detach, harness straps will not properly secure child/increasing risk of injury in a crash. IF harness adjuster on your Chaperone Infant Car Seat detaches, discontinue use of the product immediately and contact Britax. **Call:** 888-427-4829 for remedy kit. **Problem #2:** Models begin "E9L69" N9, P2, P3, & P5 made 4/09 - 5/10. Chest clip is brittle & may break causing sharp edges/choking hazard. **Call:** 888-427-4829 for new chest clip. If clip breaks remove it. May continue to use seat until replacement chest clip is installed.

Convertible Seats

Advocate 70-G3, Boulevard 70-G3 and Pavilion 70-G3 models begin "E9L" J91A, E91M, J91S, J92E, J93P, J93S, K91A, K31A, K31Q, K32D, K32Z, K33Q, L11A, L11Q, L12D, L12Z, G81A, G83N, G83P, G83X, G83Y, L21A, L23P, L23Y made 6/1/12 - 8/31/12.

Problem: Child chewing on HUGS chest pad may bite off small piece, presenting choking hazard. **Call:** 888-427-4829 for new HUGS chest pads. New HUGS pads are marked

"PP" under harness webbing.

Advocate ClickTight Models E9LT86F, E1A135Q, E9LT86G, E9LT85Q, E9LT86A, E9LT86H, E9LT85S, E1A015Q, E1A016A, and E1A016H made 8/1/14 - 7/29/15.

Problem: Red harness adjuster button may remain in release position preventing harness from locking. Continue using seat if harness button does not stick & harness remains tensioned. **Call:** 888-427-4829.

Boulevard ClickTight models beginning "E1A" 013Q, 016A, 016H, 135Q, LT85Q, or beginning "E9LT" 85Q, 85S, 86A, 86F, 86G, 86H made 8/1/14 - 7/29/15. **Problem:** Harness adjuster button (red) may remain down in release position and prevent harness from locking. Continue using seat if harness button does not stick and harness remains tensioned. All registered owners will receive a repair kit automatically. **Call:** 888-427-4829.

Marathon ClickTight models E1A116L, E9LT76P, E9LT71Q, E9LT76N, E9LT76B, E9LT75R, E9LT76L, E1A006B, E1A005R and EXA116L made 8/1/14 - 7/29/15. **Problem:** Red harness adjuster button may remain in release position preventing harness from locking. Continue using seat if harness button does not stick and harness remains tensioned. **Call:** 888-427-4829.

BubbleBum

(No Recalls)

800-969-6586

bubblebum.co/us

Carfoldio

(No Recalls)

mifold.com

CARES

(No Recalls)

800-299-6249

kidsflysafe.com

Chicco

(No Recalls)

877-424-4226

chiccousa.com

CLEK Inc.

(No Recalls)

866-656-2462

clekinc.com

Columbia Medical

(See Inspired By Drive)

Combi USA, Inc.

800-992-6624 combiusa.com

Convertible Seats

Coccoro Model 8220 made 1/1/09-7/31/16. **Problem #1 of 2:** When installed forward-facing and secured with vehicle LAP-ONLY belt, excessive force may be transferred to the car seat occupant in a crash increasing their risk of injury. (Recall does not affect use of seat when installed rear-facing. If installed forward-facing with lap/shoulder belt and lock-off or lower anchors and tether). **Call:** 888-232-3294. **Problem #2 of 2:** **Coccoro** Model 818220 made 1/1/09-12/31/12. Plastic button on harness does not pass breaking strength (when tested independently from child restraint). May affect overall performance in the event of crash **Call:** 844-697-1690 for new harness.

Zeus 360 made 2/1/09-5/31/12. **Problem:** Plastic button on harness does not pass breaking strength (when tested independently from child restraint). May affect overall performance in the event of crash **Call:** 844-697-1690 for new harness.

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Compass (See Tomy)

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Convaid (No Recalls)
888-266-8243 convaid.com

.....
Cosco (See Dorel)

.....
Cybex 800-593-5522 cybex-online.com *

Booster Seats

Cybex Solution X-fix Models 0500200 & 0500760 made 2/1/10-2/28/10. **Problem:** Seats are labeled with incorrect warning related to securing an unoccupied booster. Increases risk of unoccupied booster striking vehicle occupants causing injury in a severe crash. **Call:** 800-593-5522 for a new warning label and Owner's Manual. Safety of the seat when used with a properly secured child is not affected. If the seat is unoccupied, ensure it is belted into the vehicle with the vehicle seat belt even when using the LATCH connectors.

Diono 855-242-5676 diono.com

Convertible Seats

Radian RXT, Radian R100, Radian R120, Rainier, Olympia, & Pacifica convertible seats made 11/25/2013-9/25/2017. **Problem:** The seat may not adequately protect a child when used in harnessed mode & installed forward-facing. Children using seat in booster mode are not affected. Forward-facing children using the harness, who weigh more than 65 pounds (with any installation method) MUST use top tether. For vehicles not equipped with tether anchor, use seat in booster mode. Forward-facing children using the harness who weigh 65 pounds or less whose seat is installed with a lap-only belt in vehicles without a tether anchor MUST install repair kit. **Call:** 855-215-4951.

Booster Seat

Cambria 2 booster model numbers 31200-US-01, 31201-US-01, and 31202-US-01 made Sept. 5, 2020, through November 30, 2020, and used in highback mode. **Problem:** The headrest may crack and possibly separate from the booster during a crash. Diono will provide a replacement seat back. The replacement seat back does not have padding; the instructions will say to transfer the original padding to the replacement seat back and how to attach the seat back to the booster base. **Call:** 855-463-4666.

Dorel Juvenile Group

(Cosco, Eddie Bauer, Safety 1st, Maxi Cosi, Quinny)
800-544-1108 digusa.com

Infant Seats

Comfy Carry Model IC123 FSM made 5/1/11-4/25/12. **Problem:** Some seats were sold without lower LATCH attachment strap. **Call:** 877-416-8111 for new base with LATCH. Until new base is received installed with a seat belt.

OnBoard 35 Model IC124 FSM made 5/1/11-4/25/12. **Problem:** Some seats were sold without lower LATCH attachment strap. **Call:** 877-416-8111 for replacement base with LATCH. Until new base is received installed with a seat belt.

All-in-1 Seats

Safety1st Complete Air LX Models CC050AJH, CC050ANY, CC050ANZ, CC050AOQ, 7/20/10-5/18/11 **Problem:** Arrows for rear-facing belt path installation may appear to point to forward-facing

belt path. **Call:** 877-675-2355 for new label.

Safety1st Complete Air SE Models CC051AIR made 7/20/10-5/18/11. **Problem:** Arrows for rear-facing belt path installation may appear to point to forward-facing belt path. If not installed properly child may be injured in a crash. **Call:** 877-675-2355 for new label.

Safety1st Alpha Omega Elite Models 22187ANL, 22187REM, 22187REMA, 22187SAR, 22187SARA, 22465FSM, CC033BMT, CC043ANK, CC043ANL, CC043AQS made 7/20/10-5/18/11. **Problem:** Arrows for rear-facing belt path installation may appear to point to forward-facing belt path. If not installed properly child may be injured in a crash. **Call:** 877-675-2355 for new labels & instructions.

Eddie Bauer Deluxe 3-in-1 Models beginning 22790CGT, CC046AAI, CC046AAU, CC046CTA, CC046SNW, CC046WPR made 7/20/10-5/18/11. **Problem:** Arrows for rear-facing belt path installation may appear to point to forward-facing belt path. If not installed properly child may be injured in a crash **Call:** 877-675-2355 for new labels.

Booster Seat

Babideal Model "Storm," #BC901BPXL, made 2/28/19 and sold at Family Dollar stores. **Problem:** Some required safety labels are missing, and some labels present are for non-vehicle boosters only (wrongly indicating the booster should not be used in vehicles). **Call:** 877-657-9546 to get a new fabric cover with appropriate labels.

Evenflo

800-233-5921 evenflo.com

Infant Seats

Embrace35 made 12/1/11-5/31/13. Models:

- 30711365,
- Beginning 31511: 040, 323, 400, 398
- 3151953, 31521138, 46811205, 46811237
- Beginning 48111: 200, 215, 215A, 218, 234, 235, 235A, 11462,
- Beginning 484: 11391, 11391D, 11392, 11504, 11504d
- Beginning 52: 911307A, 921040,
- Beginning 55: 311138, 311238, 311292

Problem: Harness buckle may become stuck in latched position making it difficult to remove child. **Call:** 800-490-7591 for new buckle or online buckle.evenflo.com

Convertible Seats

- **Momentum 65 (LX and DLX)** Models beginning "385" made 3/4/13-8/26/13.
- **Sure Ride DLX** Models beginning with "371" made 6/20/12-10/17/13.
- **Titan 65** Models beginning "371" made 6/20/12-10/17/13.

Problem: Harness buckle may become stuck in latched position making it difficult to remove child. For new buckle **Call:** 800-490-7591.

Combination Seats

- **Chase, Chase LX & Chase Select** Models beginning "306" made 8/23/11-3/3/14
- **Chase LX and DLX** Models beginning "329" made 8/23/11-3/3/14.
- **Secure Kid (LX, DLX, 100, 300, and 400 models)** beginning "308" made 12/13/11-3/3/14.
- **Symphony 65, 65E3 (LX and DLX)** Models beginning "345" or "346" made 10/2/12-8/26/13.
- **Maestro and Maestro Performance** models beginning "310" made 8/22/11-10/17/13 have buckle recall (below) AND **Maestro** Model numbers beginning "310" made 11/24/09-4/9/10 also have

Problem#1 of 2: Harness buckle may become stuck in latched position making it difficult to remove child. **Call:** 800-490-7591 to order new buckle. **Problem #2 of 2:** In a crash, crack may form at front of seat causing child to not be properly restrained. **Call:** 800-233-5921 for reinforcement kit. Children weighing less than 40 lbs. should use another seat until repaired; those weighing more than 40 lbs. may continue use *only* as a booster until repaired.

Evolve Models 34411700 and 344117421 when used with harness made before 2/9/16. **Problem:** Child may reach button and loosen harness. If child loosens harness stop using seat until remedy is installed. **Call:** 800-233-5921.

Transitions Models when used with harness 34411686, 34411695, and 34411029, made 12/18/14-1/29/16. **Problem:** Child may reach button and loosen harness. If child loosens harness stop using seat until remedy is installed. **Call:** 800-233-5921.

Booster Seats

Big Kid Model 30911173AD, 3091967AD, 30911118AD &

3091120D. **Problem:** Between 8/6/12-9/18/12 a small number of seats --meeting all crashworthiness standards--but intended for display--were incorrectly shipped to institutional customers. Affected units have a label stating: "Display Only, " Not intended for sale" on back of headrest. **Call:** 800-233-5921 for instruction manual, registration card & label.

E-Z-On Products (No Recalls)
800-323-6598 ezonpro.com

GoBooster (No Recalls)
888-327-4336 gobooster.com

Goodbaby USA (See Evenflo)
844-543-2020 gbchildusa.com

Graco 800-345-4109 gracobaby.com
Infant Seats

- **SnugRide & SnugRide Classic Connect** made 3/1/11-5/31/13 and
- **SnugRide 30 & SnugRide Classic Connect 30** made 7/1/10-1/31/13 and
- **SnugRide 35 & SnugRide Classic Connect 35** made 5/1/11-1/31/13 and
- **SnugRide Click Connect 40** made 6/1/12 - 12/31/12 and
- **Aprica A30** made 7/1/11-4/30/12.

Problem: Some harness buckles can become stuck in latched position. Effectiveness of buckle to restrain child is NOT affected. For new buckle **Call:** 877-766-7470 .

Convertible Seats

- **Classic Ride 50** made 10/1/11-9/30/13.
- **Cozy Cline, Toddler Safe Seat-Step 2** made 1/1/06 - 4/30/10.
- **My Ride 70** made 5/1/12-7/31/13.
- **My Size 70, Size4Me 70, Headwise 70, Headwise 70 with Safety Surround** made 1/1/12-7/31/13 and 8/3/13 as some made after production end date of were made with old buckles.
- **Ready Ride 70** made 10/01/10-9/30/13.
- **Smart Seat, Smart Seat with Safety Surround** made 12/1/10-9/30/13 and 10/9/13, 12/25/13, 1/10/14 (some made after the end date of production were made with the old buckles).

Problem: Harness buckles can become stuck in latched position.

Effectiveness of buckle to restrain child is NOT affected. **Call:** 877-766-7470.

Classic Ride model 1812930 made 3/1/14-2/28/15. **Problem:** Label missing information on instruction book location. For new label **Call:** 800-345-4109.

Comfort Sport models 1794333, 1813040 made 3/1/14-2/28/15. **Problem** Label missing information on instruction book location. **Call:** 800-345-4109.

Extend2Fit model 1954477 made 11/27/15-1/20/16. **Problem:** Recline label affixed to wrong location may result in infant too upright or toddler too reclined. Assure all labels including recline label (identifying recline positions 1-6 on each side of seat) are not in same language. **Call:** 800-345-4109

My Ride 65, My Ride 65 with Safety Surround made 4/1/09-7/31/13 and 9/30/13. **Problem #1:** Some harness buckles can become stuck in latched position. Effectiveness of buckle to restrain child is NOT affected. **Call:** 877-766-7470 for new buckle. **Problem #2: My Ride 65 only.** In addition to model numbers & dates listed below, fabric tag on back of harness MUST be labeled 2014/06. Models affected:

- 1908152 made 7/23/14 - 7/27/14
- 1813074 made 6/20/14 - 7/27/14
- 1872691 made 5/16/14 - 8/1/14
- 1853478 made 7/11/14 - 7/27/14
- 1871689 made 7/5/14 - 7/24/14
- 1877535 made 5/26/14 - 7/27/14
- 1813015 made 7/3/14 - 7/24/14
- 1794334 made 5/20/14 - 7/15/14

Problem: Harness webbing does not meet breaking strength. **Call:** 800-345-4109 for new harness. Seat may continue to be used while waiting for replacement.

Ready Ride Models 1924519, 1923520 made 3/1/14-2/28/15. **Problem:** Label does not show instruction book location. **Call:** 800-345-4109

All-in-1 Seats

Milestone Models 1910130, 1923980, 1926538, 1926539 made 7/9/15-10/9/15. **Problem:** Labels do not have required wording about how to install seat with LATCH or seat belt per FMVSS 213. Recall does not affect safety performance. **Call:** 800-345-4109 for new label.

Combination Seats

- **Argos 70 & Argos 70 Elite** made 5/1/1-7/31/13.
- **Nautilus, Nautilus Elite, Nautilus Plus,** made 10/1/27-

7/31/13 (and 8/19/13 as some seats were made using recalled buckles).

Problem: Harness buckle can become stuck in latched position. Effectiveness of buckle to restrain child is NOT affected. **Call:** 877-766-7470.

Booster Seats

Turbo Booster Models:

- 1963973 made 3/8/16-4/2/16
- 1963974 made 12/22/15-3/30/16
- 1963975 made 12/22/15-3/17/16
- 1963976 made 2/17/16-3/24/16
- 1967886 made 1/13/16-4/5/16
- 1975173 made 3/29/16

Problem: Owner's manual omits instruction to prevent seat from becoming projectile by buckling it when not in use. Seat is still effective to restrain child. **Call:** 800-345-4109.

Harmony

877-306-1001 harmonyjuvenile.com

Big Boost Deluxe made 11/1/15-6/24/17. **Problem:** In a crash, seat belt may cause excessive force on child's chest increasing risk of injury. **Call:** 877-306-1001.

Hauck/iCoo (No Recalls)
905-455-5888 hiccipop.com

hiccipop (No Recalls)
833-442-2266 hiccipop.com

IMMI (See Safe Guard)
317-896-6612 imminet.com

InspiredByDrive (No Recalls)
(800-454-6612
inspiredbydrive.com

Jané (No Recalls)
415-824-12371 janeus.com

Jeffco Fibres (No Recalls)
508-673-1001 jeffcofibres.com

JJ Cole (See Tomy)

Kiddy 678-377-3309 kiddyusa.com

Combination Seats

World Plus Combination Seat model 51-100WP made 2/1/12-10/5/13. **Problem:** Buckle tongue on shield may not fully engage leaving child unrestrained. *Affects seat only when used with shield* (not as booster; use this seat only in booster mode). **Call:** 855-925-4339 for refund.

Kids Embrace (No Recalls)
866-947-3287

Kids ii (No Recalls)
770-551-0442 kidsii.com

Lamazé (See Tomy)

LaRoche Brothers (No Recalls)
(See Jeffco Fibres)

Learning Curve (See Tomy)

Lil Fan (No Recalls)
317-804-9160 lilfan.com

Lilly Gold (See Triple Play)

Little Tikes (No Recalls)
800-321-0183 littletikes.com

Maxi-Cosi (See Dorel)

Merritt Manufacturing
317-409-0148 eztether.com

Car Bed

Angel Ride car beds made 8/8/19-10/24/19. **Problem:** The harness may not be sewn correctly at the buckle attachment point **Call:** 317-409-0148 for a harness replacement kit.

Mia Moda, Inc. (No Recalls)
866-642-6632 miamodainc.com

Mifold (See Carfoldio)

Nania (See Team-Tex)

Nuna (No Recalls)
855-686-2872 nuna.eu/usa/index

Orbit Baby
877-672-2229 orbitbaby.com

Infant Seats

Orbit Baby Car Seat Bases G2 Bases model ORB822000 with Batch #A0840, A0860 or A0880 made 3/20/13-7/20/13. **Problem:** StrongArm knob may detach or spin without tightening base preventing proper installation. Register seat at Orbit website, then **Call:** 877-672-2229 for StrongArm knob repair kit. If seat is not tightly secured then install without base until repaired.

Peg Pérego (No Recalls)
800-671-1701 pegperego.com

Phil&Teds (See Goodbaby)

Porsche (Contact Britax)

R82 (No Recalls)

800-336-7684 r82.com

Recaro

888-973-2276 us.recaro-cs.com

Convertible Seats

- **ProRide** all models beginning with 332.01 made 4/9/10-6/9/15.
- **Performance Ride** all models beginning 33301 made 1/15/13-6/9/15. **Problem:** Tether may detach from car seat during crash increasing risk of injury to child or other occupants. **Call:** 866-628-4750

Safe Traffic System (No Recalls)

847-233-0365 safetrafficsystem.com

SafeGuard (No Recalls)

800-586-7839 safeguardseat.com

Safeline Kids (See Tripleplay)

Safety 1st (See Dorel)

Sentry Baby Products (No Recalls)

719-212-6016 sentrybabyproducts.com

Simple Parenting (No

Recalls) 862-240-1755

happykidsmartparents.com

Snug Seat (See R82)

Snugli

800-374-3603 snugli.com

All-in-One Seats

Snugli All-in-One models beginning "346" made 10/2/12 - 8/26/13. **Problem:** Harness buckle be difficult to release and could cause risk to child in an emergency. **Call:** 800-490-7591.

Booster Seats

Snugli Booster models beginning "308" made 12/13/11 - 3/3/14. **Problem:** Harness buckle may be difficult to release and could cause risk to child in an emergency. **Call:** 800-490-7591.

Summer Infant (No Recalls)

800-268-6237 summerinfant.com

Thomashilfen (No Recalls)

866-870-2122 thomashilfen.com

Tomy International (No Recalls)

800-704-8697
http://www.recall.rc2.com/recalls_Past.html

Triple Play (No current recalls)

Uppababy (No Recalls)

781-413-3000 uppababy.com

Urbini (See Goodbaby)

WAYB

888-924-9292 wayb.com

Forward-Facing Seat

Pico travel car seat models made 2/1/19 – 8/23/19, and model number ending in -001. **Problem:** Aluminum tubular frame on headrest can potentially detach from seat, leading to an increased risk of injury in a crash. **Call:** customer service at 888-924-9292. Go to www.wayb.com/repair for instructions to ship product for repair.